



IOOF Employer Super | IOOF Personal Super | IOOF Pension

Frozen and Illiquid investment options

As at 2 April 2024

This document is accurate as at date of publication. As new information becomes available we will continue to update this guide to keep you fully informed of the latest developments.

This quick reference guide will keep you updated on the status of any frozen and illiquid investment options on our investment menus together with information about withdrawal windows and any action we have taken.

Investment options that allow partial redemptions on the grounds of financial hardship or death claims will be considered on an individual basis. If you think you may qualify for financial hardship please call our ClientFirst Team on 1800 913 118 for details of the application procedure.

| Investment option name | APIR code | Information | Withdrawal offers |
|---|-----------|--|--|
| Charter Hall Direct Office Fund – Wholesale | MAQ0448AU | <ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's product disclosure statement (PDS) and on Charter Hall's website (www.charterhall.com.au). | <p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months, subject to the fund having available liquid assets.</p> <p>The amount under each withdrawal Offer will be notified to the Trustee and Service Operator at the time an offer is made. A full withdrawal offer was made in December 2019, and will be made again every five years from then.</p> <p>The Responsible Entity reserves the right to change or suspend these withdrawal offers.</p> |
| Charter Hall Direct Office Fund – Retail | MAQ0433AU | <ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's product disclosure statement (PDS) and on Charter Hall's website (www.charterhall.com.au). | |
| Charter Hall Direct Office Fund – Wholesale A | MAQ0842AU | <ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's product disclosure statement (PDS) and on Charter Hall's website (www.charterhall.com.au). | |

| Investment option name | APIR code | Information | Withdrawal offers |
|---|-----------|--|---|
| Charter Hall Direct PFA Fund | MAQ5880AU | <ul style="list-style-type: none"> Distributions continue to be made quarterly. More information can be found in the fund's product disclosure statement (PDS) and on Charter Hall's website (www.charterhall.com.au). | <p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months, subject to the fund having available liquid assets.</p> <p>The amount under each Withdrawal Offer will be notified to the Trustee and Service Operator at the time an offer is made. A full withdrawal offer was made in August 2022, and will be made again every five years from then.</p> <p>The Responsible Entity reserves the right to change or suspend these withdrawal offers.</p> |
| Charter Hall Direct Industrial Fund No. 4 | MAQ0854AU | <ul style="list-style-type: none"> Distributions are paid quarterly. More information can be found in the fund's product disclosure statement (PDS) and on Charter Hall's website (www.charterhall.com.au). | <p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every six months from June 2019, subject to the fund having available liquid assets.</p> <p>The amount under each Withdrawal Offer will be notified to the Trustee and Service Operator at the time an offer is made. A full withdrawal offer was made in November 2021, and will be made again every five years from then.</p> <p>The Responsible Entity reserves the right to change or suspend these withdrawal offers.</p> |
| LM Wholesale First Mortgage Income – Flexi Account | LMI0007AU | <ul style="list-style-type: none"> Funds are in the process of being wound up. Financial hardship redemptions are not available. BDO, the court appointed liquidator of the underlying fund, is in the process of finalising the sale of the remaining assets of the fund. For more information, please refer to www.lmfmf.com. Cash at bank as at 31 December 2023 was \$58.98 million. The estimated return to investors is currently 10.1 cents a unit. Note there are potential claims to be made against the fund. Court proceedings – the Court has directed that Trilogy, as the Responsible Entity of the WFMIF, and Trust Company as the Custodian of the property of the WFMIF, are justified: <ul style="list-style-type: none"> in settling Supreme Court of Queensland Proceedings 13534 of 2016 (the Feeder Fund Proceedings) on the terms set out in a Deed of Settlement and Release as varied by a Deed of Variation (Deed of Settlement); and into entering and performing the Deed of Settlement. Application filed on 1 February 2019 for directions in relation to making an interim distribution to the members of the fund. More information can be found on www.lmfmf.com. On 16 October 2020 a distribution of 2.24 cents per unit was paid to unitholders. More information can be found on Trilogy's website www.trilogyfunds.com.au and www.lmfmf.com. | N/A |
| LM Wholesale First Mortgage Income Fund – 12 Month Fixed Term | LMI0008AU | | |

| Investment option name | APIR code | Information | Withdrawal offers |
|--|-----------|---|--|
| Australian Unity Healthcare Property Trust Wholesale Units | AUS0112AU | <ul style="list-style-type: none"> Distributions are paid quarterly. Quarterly distribution cut-off is the last day of March, June, September and December. Redemption of all units may take up to 12 months or longer to receive. While the Trust is liquid, the Trust's Constitution allows up to 365 days to meet withdrawal requests. As a result of the Funding Units being exchanged for Wholesale Units on 1 March 2019, Australian Unity Funds Management Limited has allowed unitholders to request withdrawals from the fund on a quarterly basis. More information can be found in the fund's PDS. | <p>Regular Withdrawal Offers – Withdrawal Offers are intended to be made every quarter, subject to the fund having available liquid assets. The amount available under each Withdrawal Offer is currently 2.5% of the fund's net asset value on issue each quarter – the Responsible Entity has discretion to alter this amount.</p> <p>Withdrawal requests can be made quarterly – 28th of February, May, August and November or the next business day if the 28th is a non-business day, more details will be notified to unitholders at the time the offer is made.</p> |
| Australian Unity Healthcare Property Trust – Class A | AUS0037AU | <ul style="list-style-type: none"> Distributions are paid quarterly. Quarterly distribution cut-off is the last day of March, June, September and December. Redemption of all units may take up to 12 months or longer to receive. While the Trust is liquid, the Trust's Constitution allows up to 65 days to meet withdrawal requests. More information can be found in the fund's PDS. | <p>Monthly withdrawal requests cut-off is on the 28th day of each month, or the first business day after then.</p> <p>Proceeds are generally received 7-10 business days after cut-off.</p> |
| Hamilton Lane Global Private Assets Fund (AUD) | PIM1015AU | <ul style="list-style-type: none"> Distributions are paid annually. The nature of the Fund's investments means that distributions are not anticipated to be otherwise regularly made and that any distributions will generally not be significant in value. Applications for units in the Fund can be submitted daily, however the fund manager processes applications on a monthly basis. Application requests must be received by the 18th calendar day of the month. Where the 18th calendar day of the month is a Saturday, Sunday or a New South Wales public holiday applications must be submitted by the last Business Day prior to that day. Units will be issued on the first business day of the following month (Dealing Date). Confirmations will typically be provided by the 18th Business Day following the Dealing Date. Withdrawal requests are generally confirmed and paid by the 20th Business Day in the following month. The Responsible Entity reserves the right to change these withdrawal timeframes for the Fund, subject to law. More information can be found in the fund's PDS. | <p>Monthly withdrawal requests cut-off is on the 18th calendar day of each month. Where the 18th calendar day of the month is a Saturday, Sunday or a New South Wales public holiday withdrawal requests must be submitted the Business Day prior to that day. The Trust Company (RE Services) Limited, the Responsible Entity, reserves the right to change these withdrawal timeframes for the Fund, subject to law.</p> |

| Investment option name | APIR code | Information | Withdrawal offers |
|---|-----------|--|---|
| Dexus Core Property Fund – Class A | AMP1015AU | <ul style="list-style-type: none"> Distributions are paid quarterly. Payment of withdrawals is generally made within 10 business days of the specified withdrawal date. However, the fund's constitution allows withdrawal requests to be paid 12 months after the specified withdrawal date or even longer in certain circumstances, or where the fund is considered to be illiquid under the Corporations Act. Withdrawals can be submitted daily, however the fund manager processes withdrawals on a monthly basis. More information can be found in the fund's PDS. | Monthly withdrawal requests cut-off is 1pm Sydney time on the 15th calendar day of each month or the next business day if this day is a non-business day. The amount available under each Withdrawal Offer is limited to 0.5% of the Underlying Fund NAV per month. The Responsible Entity reserves the right to change these withdrawal timeframes and amounts for the fund. |
| Dexus Wholesale Australian Property Fund | NML0001AU | <ul style="list-style-type: none"> Distributions are paid quarterly. Financial hardship redemptions are not available. Payment of withdrawals is generally made within twelve months of the specified withdrawal date. However, the fund's constitution allows withdrawal requests to be paid 12 months after the specified withdrawal date or even longer in certain circumstances. Withdrawals can be submitted daily, however the fund manager processes withdrawals on a monthly basis. More information can be found in the fund's PDS. | Monthly withdrawal requests cut-off is 1pm Melbourne time on the 15th calendar day of each month or the next business day if this day is a non-business day. The Responsible Entity reserves the right to change these withdrawal timeframes for the fund. |
| La Trobe Australian Credit Fund – 12 Month Term Account | LTC0002AU | <ul style="list-style-type: none"> Distributions are paid monthly. Withdrawal rights are subject to liquidity and may be delayed or suspended by the Responsible Entity. Payment of withdrawals are generally made within 21 days of the specified withdrawal date and is subject to availability of cash in the fund and the fund being liquid. More information can be found in the fund's PDS. | Monthly withdrawal requests must be received by the 14th calendar day of each month. |
| Metrics Direct Income Fund | EVO2608AU | <ul style="list-style-type: none"> Where the trust is liquid, the Responsible Entity will typically accept redemption requests monthly. Payment of withdrawals are generally made within 15 days of the specified withdrawal date however, under the Constitution the Responsible Entity has up to 180 days from the relevant withdrawal date to pay redeeming unitholders their redemption proceeds. | Monthly withdrawal requests cut-off is 10 business days prior to the last business day of the month. The Responsible Entity reserves the right to change or suspend these withdrawal timeframes for the fund. |
| Redcape Hotel Group | MAA8238AU | <ul style="list-style-type: none"> The Responsible Entity expects to pay distributions on a quarterly basis. The closing date for withdrawal requests is 2pm Sydney time 45 days prior to the last day of the relevant quarter. Payment of withdrawals are generally made within 10 business days of the last business day of the relevant quarter. However, under the fund's Constitution, the Responsible Entity is allowed up to 365 days in which to accept any withdrawal requests. | Regular Withdrawal Offers – Withdrawal offers are intended to be made every quarter. The amount available under each Withdrawal Offer is limited to 2.5% of the Fund's Directors' NAV as at each relevant quarter end. A full withdrawal offer will be made in November 2026, and will be made again every five years from then. The Responsible Entity reserves the right to change or suspend these withdrawal offers. |

| Investment option name | APIR code | Information | Withdrawal offers |
|--|-----------|--|--|
| Schroder Specialist Private Equity Fund – Professional Class | SCH0038AU | <ul style="list-style-type: none"> No cash distributions are paid, however taxable income (if any) will be attributed to unitholders each year in accordance with the applicable tax laws. The closing date for withdrawal requests is 3pm Sydney time on the last business day of each quarter. The Pricing Date is the last business day of the following quarter. Payment of withdrawals are generally made within 23 business days after the Pricing Date. However, under the fund's Constitution, the Responsible Entity is allowed up to 36 months to satisfy a withdrawal request in certain circumstances. More information can be found in the fund's PDS. | <p>Regular Withdrawal Period – The withdrawal window for the fund is every calendar quarter.</p> <p>The amount available each Withdrawal Period is limited to 5% of the Underlying Fund NAV per calendar quarter.</p> <p>The Responsible Entity reserves the right to change or suspend the withdrawal periods.</p> |
| MLC Global Private Equity Fund | MLC5609AU | <ul style="list-style-type: none"> No cash distributions are expected to be paid, however taxable income (if any) will be attributed to unitholders each year in accordance with the applicable tax laws. Withdrawals are subject to a regulated withdrawal offer made by MLC as the Fund is deemed non-liquid. Payments are generally made within 21 days of the closing of the withdrawal offer. More information can be found in the fund's PDS. | <p>Regular Withdrawal Offers – Withdrawal offers are intended to be made monthly.</p> <p>The cut-off for the withdrawal offers is usually the last day of the month.</p> <p>MLC will seek to offer an amount to satisfy withdrawal offers equal to a total of 5% of the Fund's NAV each quarter, using the latest Fund's NAV calculation available at the start of each quarter.</p> |



IOOF

IOOF Employer Super | IOOF Personal Super | IOOF Pension

Frozen and illiquid funds request to redeem units

Use this form if you would like to redeem part or all of your investment from a frozen or illiquid Investment Option. Please complete all sections in BLACK INK using CAPITAL LETTERS and ✓ boxes where provided.

1 Investment Option details

APIR code (if applicable)

Investment Option name

2 Complete your details

Account number

Account Name

Date of birth (if applicable) / /

3 Select your redemption amount and read the declaration, then sign

You can request to redeem any percentage of your investment. In accordance with the Corporations Act, you may receive less than you request (a pro-rated amount). This can occur if the total amount requested by investors exceeds the amount available in that window.

I wish to redeem ALL (100%) of my investment.

OR

I wish to redeem % of my investment.

Client declaration

I declare, acknowledge and understand that:

- Upon redemption from the Investment Option, all monies received will be placed in my cash account.
- I may not receive the full amount requested as my redemption request may be pro-rated by the Trustee.
- If this form is not fully completed and received at the address stated below by **5:00pm EST, three business days prior** to the date of the Investment Option's current withdrawal window, that I will participate in the next withdrawal window.

Signature

Date / /

Return to IOOF
GPO Box 264
Melbourne VIC 3001

For more information, please visit our website, www.ioof.com.au or call our ClientFirst Team on 1800 913 118.