

FOR **INFOCUS** 

# **Investment Service**

Forms Booklet

Dated: 1 July 202

# How to get started

This booklet contains the information and forms you need to set up your IOOF Pursuit Select Investment Service account.

# Which forms to complete

Form name	Form letter	When to complete this form
Application for Investment Service	Form A	You need to complete this form if you wish to set up a new account and to:  indicate which investment option(s) you wish to invest in  how you want to manage your income distributions  your preferred top up cash option  how you want to establish your Investment Instructions.
Family Fee Aggregation Application	Form B	You need to complete this form if you wish to apply for Family Fee Aggregation.
Direct Debit Request (DDR)	Form C	You need to complete this form if you wish to set up a Regular Savings Plan.

Before you complete any forms, please ensure you have read the Offer Document. If you require further information or any assistance in completing the forms, please contact ClientFirst on 1800 913 118 or your financial adviser. Please note that ClientFirst is not authorised to give you investment or financial product advice.

# Step-by-step guide to opening your account

Once you have read the Offer Document and discussed your investment strategy with your financial adviser (if applicable), you are ready to set up your account.

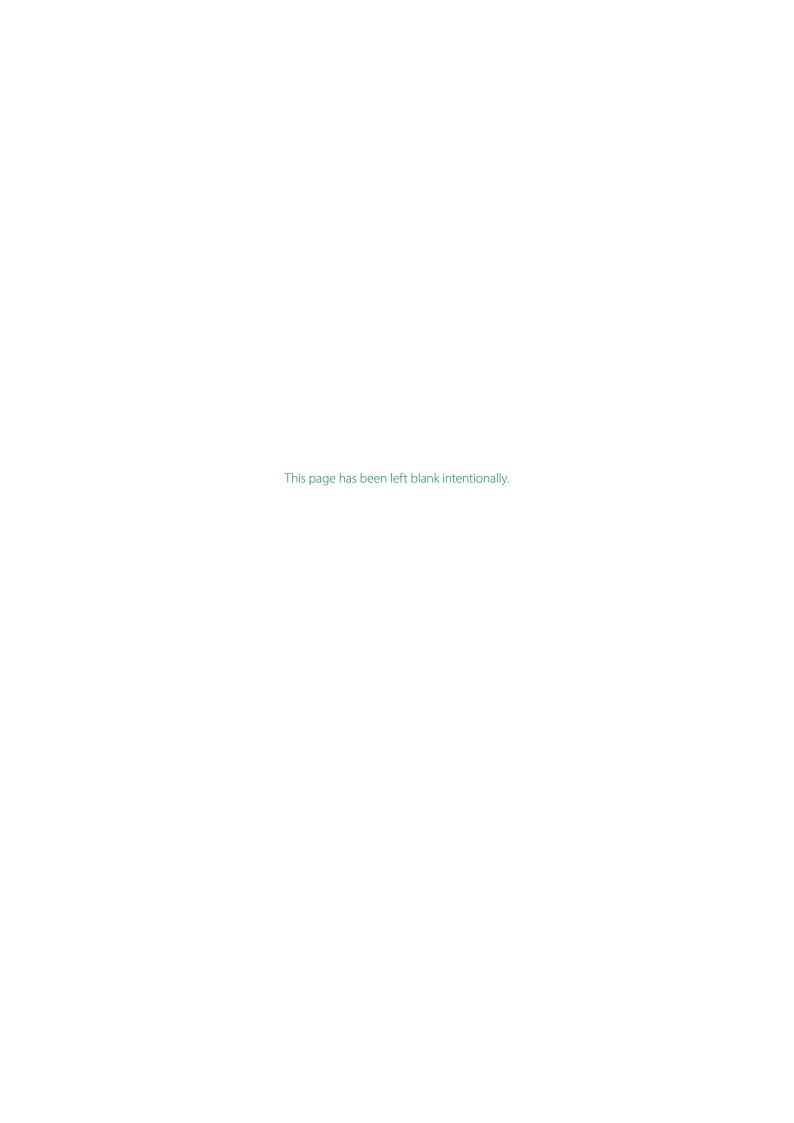
How to set up your account	
Step 1	Complete the Application (Form A) and all other forms that are relevant to you.
Step 2	Deposits can be made via BPay, direct debit or transfers.
	If you would like to make a deposit by cheque, make your cheque payable to:
	IPS – IOOF Pursuit – [your full name or account number]
	For example, if your name is Robert Brown, your cheque should be made payable as follows:
	IPS – IOOF Pursuit – Robert Brown
Step 3	Attach your cheque to your Application, and post the Application and all other completed forms to the following address:
	IOOF Pursuit Reply Paid 264 Melbourne VIC 8060

We will send you an Investor Schedule, normally within seven business days of joining, confirming your personal details and Investment Instructions.

# **BPAY®** details

Once your account has been set up you can make additional deposits using BPAY.

How to use BPAY	
Step 1	Through your nominated financial institution's telephone or internet banking service, choose the BPAY option.
Step 2	Enter the biller code: 172312
Step 3	Enter the Customer Reference Number (CRN) for your account and the deposit amount.  A CRN will be allocated to you upon you joining the Service and will be communicated to you in your Investor Schedule.
Step 4	Record the receipt number provided for your transaction. Please keep this for your personal records.



# **IOOF PURSUIT**

# SELECT FOR INFOCUS

1 July 2021

# FORM A – Application for Investment Service

Original certified copies of your identification documents

Before you sign this Application form, the Service Operator or your licensed financial adviser is obliged to give you an Offer Document, which is a summary of important information relating to the Investment Service. The Offer Document will help you to understand the product and decide if it is appropriate to your needs

Please note: In accordance with the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (AML/CTF)*, the Service Operator must obtain proof of identity documents prior to you opening this account. It is important for the Service Operator to follow this process to help protect the money in your account from potential fraud and to comply with legislative requirements.

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# Anti-Money Laundering and Counter Terrorism Financing (AML/CTF) requirements

In accordance with *Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (AML/CTF)*, please advise the following: (Note: your application cannot be processed unless this section is completed and you may be requested to provide additional information and documentation to facilitate IOOF Pursuit's compliance with AML/CTF legislation).

documentation to facilitate I	F Pursuit's compliance with AML/CTF legislation).
Politically Exposed Per	n
	ndividuals who occupy or have occupied a 'prominent public position or function' either within on also extends to their immediate family members and close associates.
Are you a Politically Exposed F	son?
Yes No	
If you have nominated yourse	to be a Politically Exposed Person, you must complete and attach:
a Politically Exposed Per	ns form (www.ioof.com.au/product_list/infocus_pursuit)
original certified copies	your identification documents
Are you a tax resident of Aust	ia? Yes No
Are you a tax resident of any	ner Country? Yes No
	ry questions as you can be a tax resident of more than one country. <b>If you are only a tax resident of ry please proceed to the 'For Sole Traders only' section below.</b>
Foreign Residents only	Foreign Account Tax Compliance Act (FATCA) and Common Reporting Standard (CRS)
rules differ by country. Wheth	are required to ask all investors to provide additional information about their tax residency. Tax residency an individual is a tax resident of a particular country is often (but not always) based on the amount of time a location of a person's residence or place of work. Refer to Step 17: Applicant declaration and signature(s).
	a tax resident other than Australia, please provide a TIN (Tax Identification Number) which is the number
- '	e purposes of administering tax laws such as a Social Security Number in the US. If a TIN cannot be provided, ons specified (A, B or C) for not providing a TIN.
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State

Postcode

Business address

Suburb

Country

(b) Investor 2 (for Joint In	vest	ors c	only)																							
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Please answer both tax residency questions as you can be a tax resident of more than one country. **If you are only a tax resident of Australia and no other country please proceed to Step 2.** 

# Foreign Residents only – Foreign Account Tax Compliance Act (FATCA) and Common Reporting Standard (CRS)

Under FATCA and CRS laws, we are required to ask all investors to provide additional information about their tax residency. Tax residency rules differ by country. Whether an individual is a tax resident of a particular country is often (but not always) based on the amount of time a person spends in a country, the location of a person's residence or place of work. Refer to Step 17: Applicant declaration and signature(s).

For all countries where you are a tax resident other than Australia, please provide a TIN (Tax Identification Number) which is the number assigned by each country for the purposes of administering tax laws such as a Social Security Number in the US. If a TIN cannot be provided, please list one of the three reasons specified (A, B or C) for not providing a TIN.

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<sup>\*</sup> Politically Exposed Persons are individuals who occupy a prominent public position or function in a government body or international organisation, either within or outside Australia. This definition also extends to their immediate family members and close associates. If you have nominated yourself as a Politically Exposed Person, you must complete and attach a Politically Exposed Persons form (www. ioof.com.au/product\_list/infocus\_pursuit) and original certified copies of your identification documents.

Shareholder 4																										
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(h) Other beneficial o	wn	ers																								
To be completed if there are	be completed if there are no individuals who meet the requirement of sub-section (g)  ease provide full details of individuals who directly or indirectly control the company.  is includes exercising control through the capacity to determine decisions about financial or operating policies, or by means of trusts, agreements, angements, understanding and practices, voting rights of 25% or more, or power of veto. If no such person can be identified then the																									
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(i) Contact Person																													
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Part C – Trusts (Trusta) Full name of the Trusta		/ith	n a	Cor	ро	rat	te Tı	rust	te	e o	r lı	ndi	vic	dua	al T	ru	st	ee	s)										
(b) Full business name	e (if	any	y) o	f th	e tr	ust	ee i	n re	sp	ect	t of	th	e T	rus	t											_			
(c) Country of establis	hm	ent	of	Tru	st																								

<sup>3</sup> The person(s) who settles the initial sum or assets to create the Trust.

 $<sup>* \</sup> Politically \ Exposed \ Persons \ are \ individuals \ who \ occupy \ a \ prominent \ public \ position \ or \ function \ in \ a \ government \ body \ or \ international \ organisation, either \ within \ a \ prominent \ public \ position \ or \ function \ in \ a \ government \ body \ or \ international \ organisation, either \ within \ a \ prominent \ public \ position \ or \ function \ in \ a \ government \ body \ or \ international \ organisation, either \ within \ a \ prominent \ public \ position \ or \ function \ in \ a \ prominent \ public \ position \ or \ function \ in \ a \ prominent \ public \ position \ or \ function \ in \ a \ prominent \ public \ position \ or \ prominent \ public \ position \ prominent \ promi$ or outside Australia. This definition also extends to their immediate family members and close associates. If you have nominated yourself as a Politically Exposed  $Person, you \ must \ complete \ and \ attach \ a \ Politically \ Exposed \ Persons \ form \ (www.ioof.com.au/product\_list/infocus\_pursuit) \ and \ original \ certified \ copies \ of \ your \ product\_list/infocus\_pursuit)$ identification documents.

(d) Type of Trust																											
Managed Investment Sche	eme																										
Registered (provide A	\RSN	√ if	regi	ister	ed)																						
ARSN	1																										
OR																											
Unregistered																											
Regulated Trust (such as a	Self	Ma	ana	ged	Sup	eran	nua	tion	Fund	d)																	
Name of regulator (such as ASIC, APRA, ATO)																											
Registration number																											
Government superannuati	ernment superannuation fund slation under which																										
Legislation under which fund is established																											
Other Trust type (such as f	amil	ly, c	char	itab	le, d	ecea	sed	esta	ite o	r miı	nor c	hild	)														
Please specify																											
Full name of settlors(s) <sup>3</sup>																											
· all · latine or sections(s)	Ī																										
Note for Trustees:								-			1				-			-									
<ul> <li>For Trusts with a Corporat</li> </ul>	e Tr	rus	tee	, cor	nple	ete su	ubse	ctio	n (e)	-i be	low	and	sub	sect	ion (	(f), if	арр	licab	ole.								
• For Trusts with Individual	Tru	ste	es,	plea	ise c	omp	lete	sub	sect	ion	(e)-ii	belo	w a	nd s	ubse	ectic	n (f)	, if a	pplic	able	≘.						
• All trustees must sign the	App	olic	ant	dec	larat	ion i	n St	ep 1	7.																		
e) Details of Trustee(s)/0	Ior	nta	ct	Per	sor	<b>1</b> (co	mp	lete (	eithe	eri –	Corp	oora	te Tı	ruste	e O	R ii -	- Ind	ividı	ual T	ruste	ee(s)	only	y)				
i – Corporate Trustee									1		ı		ı		ı												
Company name																											
Contact Person			1		7										1					1							
Title (Dr/Mr/Mrs/Ms/Miss)	<u> </u>						Sı	urnai	me	L															<u></u>		
Given name(s)																								<u></u>	L		
Mailing address	_														1						1				<u></u>		
Suburb	<u>_</u>															Sta	ate				Po	stco	de		<u></u>		
Phone (bh)	<u></u>				1								Pho	ne (	ah)			]					]		L		
Phone (mobile)	<u> </u>													F	ax										<u></u>		Щ
Email			1																								
Date of birth			/			/											(	Geno	der		М	ale		] 	Fem	ale	

<sup>3</sup> The person(s) who settles the initial sum or assets to create the Trust.

# ii – Individual Trustee(s)

Please list all trustee(s), including name(s) and address(es):

Trustee 1 <sup>3</sup>																										
Title (Dr/Mr/Mrs/Ms/Miss)							Sui	rnar	ne																	
Given name(s)																										
This section must be comple	ted.	Note	e: PC	Box	car	only	y be	pro	vide	ed ur	nder	'Mai	iling	add	ress											
Residential address																										
Suburb																Sta	ate			Pos	stco	de	Ш			Щ
Mailing address (if different from above)																										
Suburb			1													Sta	ate			Pos	stco	de				
Phone (bh)													Pho	ne (a	ah)											
Phone (mobile)														F	ax											Щ
Email			1																							
Date of birth			/			/ [											(	end	er	Mā	ale		F	ema	ale	
Occupation																										
Country of residence																										
Trustee 2		I	I	I																						
Title (Dr/Mr/Mrs/Ms/Miss)							Sui	rnar	ne																	
Given name(s)																										
Residential address Note: PO Box not accepted																										
Suburb																Sta	ate			Pos	stco	de				
Country of residence																										
Trustee 3				ı																						
Title (Dr/Mr/Mrs/Ms/Miss)							Sui	rnar	ne																	
Given name(s)																										
Residential address Note: PO Box not accepted																										
Suburb																Sta	ate			Pos	stco	de				
Country of residence																										
Trustee 4																										
Title (Dr/Mr/Mrs/Ms/Miss)							Su	rnar	ne																	
Given name(s)																									<u></u>	
Residential address Note: PO Box not accepted	L																								<u>_</u>	
Suburb																Sta	ate			Pos	stco	de				
Country of residence																										

Trustee 5					1														1								
Title (Dr/Mr/Mrs/Ms/Miss)							Su	ırnar	ne																		
Given name(s)																											
Residential address Note: PO Box not accepted																											
Suburb																Sta	ate				Po	stco	de				
																						3100					司
Country of residence																											
(f) Beneficiary details	<b>s –</b> t	o be	con	nple	ted (	only	if 'O	ther	Tru	st ty	pe' v	vas s	selec	ted	in su	ıbse	ctio	n (d)	abo	ve							
Do the terms of the Trust ide	entify	the	ben	efici	aries	by r	refer	ence	e to	mer	nber	ship	of a	clas	ss?												
Yes		If ye										ciary	me	mbe	ership	o cla	ss/e	s (su	ch a	s un	it ho	lder	s, fai	mily	men	mber	·S
Class of membership																											
Class of membership																											
Class of membership																											
Class of membership																											
No No		If no	nle	ase	nrov	ide 1	the f	follo	wind	n he	nefic	iarv	deta	ails					,								
Beneficiary 1			, p.c		ρ.σ.			00		,		,															
Deficially 1																											
Title (Dr/Mr/Mrs/Ms/Miss)							Su	irnar	me																		_
Given name(s)																											
Note: PO Box not accepted																											
Residential address															1										=		=
Suburb																Sta	ate				Po	stco	de				
Country of residence			]								1																
Date of birth			/			/																					
Beneficiary 2					1																						
Title (Dr/Mr/Mrs/Ms/Miss)							Su	irnar	ne																		
Given name(s)																											
Note: PO Box not accepted																											
Residential address																											
Suburb																Sta	ate				Po	stco	de				
Country of residence																											
Date of birth			/			/																					

<sup>\*</sup> Politically Exposed Persons are individuals who occupy a prominent public position or function in a government body or international organisation, either within or outside Australia. This definition also extends to their immediate family members and close associates. If you have nominated yourself as a Politically Exposed Person, you must complete and attach a Politically Exposed Persons form (www.ioof.com.au/product\_list/infocus\_pursuit) and original certified copies of your identification documents.

Beneficiary 3																										
Title (Dr/Mr/Mrs/Ms/Miss)						Sı	ırnar	ne																		
Given name(s)																										
Note: PO Box not accepted																										
Residential address																										
Suburb															Sta	ate				Ро	stco	de				
Country of residence																										
Date of birth		/			/																					
Beneficiary 4				1																						
Title (Dr/Mr/Mrs/Ms/Miss)						Sı	ırnar	ne																		
Given name(s)																										
Note: PO Box not accepted																										
Residential address																										
Suburb															Sta	ate				Ро	stcc	de				
Country of residence																										
Date of birth		/			/																					
Are any of the trustees or ben Exposed Person* roles held he	aries	liste	d ab	oove	con.	side	red a	a Poli	itica	lly Ex	(pos	ed P	erso	n* If	so, p	oleas	e pro	ovid	e the	ir fu	ll na	mes	and	Poli	ticall	y

# Identification and tax residency requirements

If you are applying as a trust, and have a financial adviser, please ensure you complete the relevant FSC/FPA Identification form, including a separate form for individuals who are trustees or beneficiaries (as applicable), or, an Additional Tax Information form if you do not have a financial adviser. To get a copy of the relevant form or if your details change at any time please contact ClientFirst on 1800 913 118 or visit our website (www.ioof.com.au/product\_list/infocus\_pursuit).

IOOF Portfolio Online registration: To register for IOOF Portfolio Online, please complete the online Application form by clicking on the login button on the homepage of our website. You can only register for this service after you have received a client number.

# Step 2: Margin lending Is any of your investment amount being provided by a margin lender? No (go to Step 3) For details of margin lenders please call ClientFirst on 1800 913 118. Loan account number Margin lender authorised signatory 1 Date Full name Margin lender authorised signatory 2 Date Full name Margin lender's stamp Step 3: Initial deposit details The minimum initial deposit is \$10,000 OR \$2,500 with a Regular Savings Plan. Please complete Part A below if your initial deposit is made by cheque and/or Direct Debit Request (one-off). Please complete Part B below if your initial deposit is made by transfer from an existing IOOF investment service account. For initial contributions equal to or more than \$2 million you must also complete and attach: a High Threshold Transaction form (www.ioof.com.au/product\_list/infocus\_pursuit) original certified copies of your identification documents Part A – Initial deposit made by cheque and/or Direct Debit Request (one-off) Total initial deposit Please make cheque payable to: IPS - IOOF Pursuit - [your full name or account number] and/or include with your Application a

completed Direct Debit Request form (Form C).

# Part B – Transfer from an existing IOOF investment service account

Please complete this section if you are transferring from any of these IOOF investment service accounts:

IOOF Pursuit Select Investment Service
 IOOF Pursuit Core Investment Service
 IOOF Portfolio Service Investments
 IOOF Portfolio Service Wholesale Investments
 Bendigo Financial Solutions Personal Investments
 Financial Partnership Portfolio Service Investments
 Account number (if known)
 By providing your account number and by signing the Applicant declaration in Step 17, you authorise the transfer of the balance (in full or in part) from your existing IOOF investment service account into your new IOOF Pursuit Select Investment Service account.
 Amount to be transferred to IOOF Pursuit Select Investment Service:
 Entire balance
 OR
 Partial transfer of \$

# Partial transfer details

If you are making a partial transfer:

- please ensure you have met the relevant remaining minimum balance requirements of the existing account.
- you may choose to transfer selected investment options (nominated below). The transferred amount will be the market value of
  these investment options as at the date of the transfer. If you do not specify the investment options, your funds will be transferred to
  your IOOF Pursuit Select Investment Service account on a pro-rata basis. If you are transferring listed investments, you must transfer
  all of your holdings in that investment.

Investment options not available in your IOOF Pursuit Select Investment Service will be redeemed and invested in the Cash Account until you provide us with Investment Instructions.

APIR code	Name of investment option	% or \$ amount
Re-weight my portfolio as per my P	our investments within your account. Please indicate below if you want to re-weigh rimary Instruction. Complete Step 7. pecific Instruction. Complete Step 7.	nt your portfolio:
If no selection is made, your investments	s will remain unchanged.	

# Step 4: Regular Withdrawal Plan (optional)

Do you wish to set up a Re	egular Withdrawal Plan?
No Yes	Please complete the financial institution details in Step 5.
1C3	To utilise this facility you must nominate a minimum regular withdrawal of \$200.
Commence regular withdrawals from	Monthly
Regular withdrawal amount required	Quarterly  \$
according to the fre Cash Account to me	s will be paid out of your Cash Account on the 1st day of the month or the nearest business day after, quency you selected. Regular withdrawals may not be paid if there is insufficient cash in your et the regular withdrawal amount.  al institution details for withdrawals (optional)
Step 3. I marien	ai institution details for withdrawais (optional)
Financial institution	
Branch	
Account name	
BSB	Account number
Please note that the	account must be held either solely or jointly in your name.

# Step 6: Australian Tax File Number (TFN) or Australian Business Number (ABN) notification

Before providing your TFN/ABN please ensure you read the 'Tax Office notifications' section in the Offer Document, which outlines important information regarding the collection of your TFN/ABN. An ABN may be used as an alternative to a TFN if your investment is undertaken by a business.

# Part A – Individual/Joint Applicants/Companies/Trusts or Other Investors

Applicant 1																								
TFN <b>OR</b> ABN																								
OR																'								
authorise the Service O	pera	ator <sup>·</sup>	to us	se th	e TF	N or	ABI	√ alre	eady	/ hel	d or	ı file.												
OR I choose not to disclose	mv-	TENL	or Al	RNI																				
OR	ıııy		01711	J1 <b>V.</b>																				
I am not an Australian re	side	nt fo	or tax	( pui	rpos	es.																		
OR																								
I claim an exemption fro	m a	otii	na n	T	ENI O	. A DI	NI.																	
Califi an exemption no	ПЧ	T	T T	1y 1 f	11 01	ADI	N.	1			T	1			T	T	1	_		_		 		
Reason for exemption																								
A P + 2 //																								
Applicant 2 (for joint app	olica	nts c	only)	I				I	I	I	T		I	Т	_	Т	_	1	_	$\overline{}$		 		
TFN <b>OR</b> ABN																								
OR																								
I authorise the Service O	ner	ator :	to us	e th	e TF	N or	ARI	d alre	-adv	/ hel	d or	file												
OR	per	3101	to as	,			7 (01	· un·	-uu,	1101	u 01	11110.												
I choose not to disclose	mv-	TENI.	or Al	INS																				
OR	П	11111	OI AI	JIN.																				
I am not an Australian re	cido	nt fo	\r + \	/ D. II	mac	0.5																		
OR	siae	TIL IC	)i la>	¢ρω	posi	25.																		
				Τ,		4.00																		
I claim an exemption fro	m q	uotii	ng m	ny TF	-N oi	ABI	٧.								Т	Т	_	_	_	$\overline{}$		 		
Reason for exemption																								

# Step 7: Investment Instructions – Primary and Specific

#### Please note:

- Please ensure that the Primary Instruction or the Specific Instruction (if applicable) includes at least the default minimum allocation of 1% against the Cash Account. The percentages allocated to the Cash Account and your selected investment option(s) must add up to 100%.
- If I have omitted to insert an amount against the Cash Account in my Investment Instruction, I authorise the Service Operator to deduct the amount necessary from the investment option with the highest percentage allocation to satisfy the required minimum allocation to the Cash Account.
- If there are two or more investment options that share the highest percentage allocation, I authorise the Service Operator to deduct the amount necessary from the first of such investment options that share the highest percentage allocation and that is listed in the table to satisfy the default minimum allocation to the Cash Account.
- For a full list of investment options available for selection within IOOF Pursuit Select go to our website and select from the IOOF Pursuit Select Investment guide (**PSI.01**) and list your selections in the space provided below.
- To ensure your investment option selections are processed correctly please add the correct APIR code along with the name of the investment option.
- Where you supply a Specific Instruction in Step 7(b), this Instruction only applies to a contribution made by cheque and Direct Debit Request (DDR) (one-off) attached to this form (excluding Step 3; Part B).

APIR code	Name of investment option	Step 7(a)	Step	7(b)
		Primary Instruction	Specific Ir (if different to Pri (cheque and DDR c	mary Instruction)
- Please en	Cash Account (mandatory minimum 1%) sure that the Primary Instruction does not include listed investments, annui	MANDATORY %		R MANDATORY%
	sure that the Specific Instruction does not include listed investments.	ty fullus of term o	eposits.	
		%	\$ 0	R %
		%	\$ 0	R %
		%	\$ 0	R %
		%	\$ 0	R %
		%	\$ 0	R %
		%	\$ 0	R %
		%	\$ 0	R %
		%	\$ O	R %
		%	\$ O	R %
		%	\$ O	R %
		%	\$ 0	R %
		%	\$ 0	R %
Total		%	\$ 0	R %

# **Step 8: Income distributions**

I/We direct the Service Operator to r	manage any income distributions that I/we receive from my/our investment option(s	s) as follows:
Re-invest (default option)		
	distributions back into the same managed investment that made the income distribu	ution. This is the
	will apply automatically even if a selection is not made.	
OR		
Retain in Cash Account		
	to accumulate in my/our Cash Account.	
OR Distribution Instruction		
	invested in accordance with my/our Primary Instruction in Step 7(a), or	
Income distributions are to be i	invested in accordance with my/our Distribution Instruction specified in the table be	low.
•	n Instruction option, please specify which managed investments are to be used and Distribution Instruction does not include listed investments, annuity funds or term de	
APIR code	Name of investment option	% allocation
	Cash Account	
	Casi Account	
	Total	
	Must add up to 100% including th	ne Cash Account allocation
1	Instruction' as your re-investment/distribution method but do not provide a e, income distributions will be invested in accordance with your Primary Instru	
OR		
	ity (Please complete Step 5: Financial Institution details)	
·	stributions to my/our nominated bank account provided in Step 5.  Tome distributions to my/our nominated bank account:	
	one distributions to my/our normated bank account.	
Quarterly		
Half-yearly		
relevant quarter or half-year	acility will run on the 20th day of the month (or next business day) following to and distributions will remain the Cash Account until date of payment and any r Cash Account until the next payment period.	

# Step 9: Cash Account top-up

The default Cash Account minimum is 1%.

•	· · · · · · · · · · · · · · · · · · ·	o in the next seven days, you authorise the Service Operator to top up the balar ccount balance and amounts expected to fall due in the next seven days.
If you would like to	set a higher minimum Cash Account rec	quirement, please specify the percentage amount here:
	r Cash Account balance by redeeming the the option you have selected below:	e necessary amount from your managed investments (without prior notice to you
Highest bala	nce (default option)	
	s from the managed investment with the	
I his is the def	ault option, which means it will apply au	tomatically even if a selection is not made.
Pro-rata		
Redeem fund	s across all managed investments accord	ling to the proportion invested in each managed investment.
OR		
Pecking orde		
Redeem fund	s from my managed investment(s) accord	ding to a prioritised list specified below.
		ich managed investments are to be used and the pecking order in which the an not include listed investments, annuity funds, term deposits or investments
with extended red	-	arriot include listed livestifients, arriulty fullus, term deposits of livestifients
Pecking order	APIR code	Name of investment option
1		
2		
3		
4		
5		
6		
7		
,		
Step 10: Au	utomatic Re-weight Faci	ility (optional)
The Automatic Re- Re-weight Instruct		ents to be automatically rebalanced to the Primary Instruction or a nominated
The re-weight prod	cess will run on the 20th day of the mont	h (or the nearest business day after) according to the frequency selected.
I direct the Service	Operator to manage my portfolio as follo	ows:
Re-weight frequen	cy:	
Quarterly	Half-yearly Yearly	
Preferred re-weigh	t commencement date:	
/		
If the preferred re-w	reight commencement date is not provided	d, the Automatic Re-weight Facility will commence on the next 20th day of the mont
listed investn will be applie	nents, term investments or investmen d to the remaining investment option	nt options which cannot be selected as part of a Re-weight (for example at options which cannot be sold), the Re-weight preference submitted as within the portfolio.  des at least the default minimum allocation to the Cash Account.

Re-weight preference:		
Primary Instruction		
Re-weight my portfolio in accord	dance with my Primary Instruction in Step 7(a).	
Re-weight Instruction		
Re-weight my portfolio in accord	dance with my Re-weight Instruction specified in the table below.	
,	struction option, please specify which managed investments are to be used and the res- weight Instruction does not include listed investments, annuity funds, or term deposits	•
APIR code	Name of investment option	% allocation
	Cash Account	
	Total	
	Must add up to 100% including the Cas	h Account allocation
Step 11: Direct Share	Choice opt-in (optional)	
•	vestments available in Direct Share Choice through your IOOF Pursuit Select Investment Se	rvice account,
By signing below I/we declare that:		
	stments available under the Direct Share Choice and agree to incur the Listed Secu he Service Operator, together with the fees and charges incurred to buy or sell liste lent.	•
	agree to be bound by the terms and conditions, investment limits, order rules, divi e action requirements and other listed investments information set out in the IOOF guide (PSI.02).	
Signature	Date /	

# Step 12: Term deposit details (optional)

Please select the term dep	osit provider:	
Adelaide Bank OR	National Australia Bank	OR ANZ Bank
Please select the timeframe	e of the term deposit to be opened:	
6 months OR	12 months	
Amount of term deposit	\$	Note: A minimum of \$5,000 per term deposit applies
	•	made at the same time as a new application for an IOOF product or before any other Investment Instruction relating to this new account

# Step 13: Fees for financial advice

## Section A: Fixed Term Arrangement (FTA)

Please complete this section if you wish to enter into a fixed term arrangement for the following fees:

Investor Advice Fee

Fixed Term Arrangement is for fees that cover a twelve month period or less. The form must be signed within 90 days of the start date. If the supplied start date is in the past, the date will default to the date the application is processed.

**Important note:** An account can have only one FTA at any time.

You cannot elect to have an Investor Advice Fee – Upfront if you have agreed to have an Investor Advice Fee on an FTA.

1 Please provide the Start date and End date of the FTA:

Start date	
End date	

2 Complete the relevant section in Section B that forms part of the FTA.

#### Section B: Investor advice fees

- IOOF Investment Services Limited (IISL), as service operator of your account, is required to obtain specific written consent before
  a fee for financial advice can be deducted from your account. You are not under any obligation to consent to the fee being
  deducted.
- You may revoke your consent at any time by contacting IISL via the options at the end of this form. Once your consent is revoked,
  no further fees will be deducted from your account however any amounts paid before you revoke your consent will not be
  automatically refunded.
- The default value for each investor advice fee is 0% or \$0, unless you agree and specify otherwise below in conjunction with your financial adviser.
- Where you agree to an investor advice fee, please ensure you sign the 'Investor advice fees' declaration in Step 17.
- Asset-based fees cannot be charged where geared or borrowed funds have been used to invest. This means a percentage-based investor advice fee cannot be charged where you have borrowed funds through a margin lending facility. This restriction also applies where any other borrowed funds have been used to invest, in any form.
- The investor advice fee(s) paid to your financial adviser are inclusive of GST. The actual amount deducted from your account may be less than the amount quoted. This is because IOOF Pursuit Select Investment Service (the Service) may be able to claim a reduced input tax credit (RITC) on some of these fees. Where the Service is able to claim an RITC the benefit is passed on to you which effectively reduces the fee. Note that the RITC legislation are subject to change and this may impact the RITC available in the future.

If you are selecting a Advice Fee – Ongoing, or Advice Fee – Upfront please provide your consent end date below:

Consent end date (required)	
The consent end date is the date when all ongoing to an ongoing fee arrangement ends 150 days afte	advice fees will end if we have not received your consent to continue. Your consent r the next anniversary date.
(1) Investor Advice Fee – Upfront	
<b>Note:</b> Please note this fee cannot be offered in c	conjunction with an FTA.
account into IOOF Pursuit Select Investment	
The investor Advice Fee – Optront will be ap	plicable to all future monies received through these methods.
You can agree to nominate a different Investor Advic	e Fee – Upfront for each of the following types of deposits:
Up to a maximum of 5.5% (inclusive of GST) of each of	deposit.
Initial or additional (one-off) deposits received via	cheque % (inclusive of GST)
Deposits received via Direct Debit Request (one-of Regular Savings Plan) and BPAY	f and % (inclusive of GST)
Your adviser has estimated a fee of \$  This fee will be calculated using the percentage fee	for the 12 months commencing DD / MM / YYYYY
deposits are received.	
(2) Investor Advice Fee (FTA or On	going)
The available fee options are:	
(a) Percentage based fee options – flat	percentage <b>or</b> tiered percentage
Flat percentage fee	
Up to a maximum of 2.2% per annum (inclusive o	f GST) of your account balance % per annum (inclusive of GST)
OR Tiered percentage fee	
• Up to a maximum of 2.2% per annum (inclusive	of GST) can be applied to the amount for each tier.
Each subsequent tier percentage must be less t	
<ul> <li>The default fee will be 0% if no nomination is m</li> <li>Up to a maximum of 5 tiers.</li> </ul>	nade.
Amount	<b>% per annum</b> (inclusive of GST)
Tier 1 Nil to \$	
Tier 2 Next \$	
Tier 3 Next \$	
Tier 4 Next \$	
Tier 5 Next \$	
Your adviser has estimated a fee of \$	for the 12 months commencing DD / MM / YYYYY
	e above and applied against your deposit amount and will be charged to your account as

# AND/OR

(b) Flat dollar fee																										
Up to a maximum of \$1,50	0 per	mon	ıth (ir	ıclusi	ve of	GST	_)	\$									per	mo	nth	(incl	usive	e of	GST)	1		
(3) Investor Advice	Fee	; – C	)ne	-Off	-																					
A maximum of 10% of the a (inclusive of GST), OR a max where the fee is greater than	imum	fee c	of \$3,3	800 (ir	nclusi	ve o				\$									pe	r req	luest	t (in	clusi	ive o	f GS	Т)
(4) Investor Advice	Fee	T – £	ran	sact	tion	(li	ste	d i	nv	esti	me	nts	5)													
Up to a maximum of \$110 (in	nclusi	ve of	GST)	per o	rder.																					
Listed Investment Buy								\$									per	ord	er		(incl	usiv	e of	GST)		
Listed Investment Sell								\$									per	ord	er		(incl	usiv	e of	GST)		
Step 14: Financia	al a	dvi	iser	de	tai	ls (	fina	anci	ial a	advi	ser	to	con	nple	ete,	if a	ppl	ica	ble)	)						
We will only register a finance	cial ac	dviser	who:																							
• holds a current AFSL																										
• is a representative of a cu	urrent	: AFS I	Licen	see.																						
Financial adviser details																										
Dealer name																										
Financial adviser name																										
Contact name																										
AFSL												Fina	ıncia	l adv num												
If you are a new financial ad	viser4	to IO	OF In	vestm	nent S	Servi	ces	Ltd r	olea	se als	50 C0	omp	lete	the	follo	wing	g de	tails:	:							
Business name			_																							
Business address														 1												
Suburb															Sta	te				Ро	stco	de				
Mailing address (if different from above)														1												
Suburb															Sta	te			1	Ро	stco	de				
Phone													Pho nobi													
Email																										
Internal client reference																										

<sup>4</sup> An email notifying you of your new financial adviser number will be forwarded to your office shortly.

# Declaration by financial adviser

In submitting this Application:

- I declare that I hold a current AFSL OR I am a representative or an authorised representative nominated to act on behalf of a holder of a current AFSL.
- I declare that the applicant has authorised me, as their agent, to request withdrawals from their account.
- I declare that the financial institution details specified in this form belong to the applicant and I am authorised to instruct the Service Operator to pay any withdrawal proceeds to the nominated bank account.
- I release and indemnify the Service Operator and any member of the IOOF group from and against all demands, actions, proceedings, losses, liabilities and costs arising directly or indirectly out of or in connection with any withdrawal instructions provided under this online withdrawal authority.
- I confirm that I have provided the applicant with all the necessary information concerning their chosen investment, including the PDS.
- I confirm that fees have been fully explained to the applicant.
- Lagree that any investor advice fees will cease to be charged for this account once the Service Operator is notified of the death of the applicant

R	Record of proof of identity (ID) <sup>5</sup> ID document 1 ID document 2
	I have sighted and retained a certified copy of the applicant's identification document(s) recorded in the following Record of proof of identity table (Please complete the following table and declaration).  Note: This option applies only to Individual/Joint investors.
	OR
	I have completed and signed the relevant FSC/FPA Identification form(s), which is attached to this Application (and retained a certified copy of the applicant's identification document(s));
	OR
	the applicant is not residing in Australia
	the applicant is a Politically Exposed Person or
	initial contributions equal to or more than \$2 million or
	I have attached original certified copies of the applicant's identification document(s) with this Application; (Please note: Compulsory where:
l cor	nfirm that I have conducted the relevant customer identification procedure in line with the obligations under the AML/CTF legislation and:
	nsent to provide the Service Operator access to all proof of identification records for the purposes of this Application if requested rsuant to the AML/CTF legislation Part 7.2).
rayı	ee that any investor advice lees will cease to be charged for this account once the service Operator is notified or the death of the applicant

Record of proof of identity (ID) <sup>5</sup>	ID document 1	ID document 2
Verified from	Original Certified copy	Original Certified copy
Document issuer		
Issue date	/ / /	/ / /
Expiry date	/ / /	/ / /
Document number		
Accredited English translation	N/A Sighted	N/A Sighted
document on (www.ioof.com.au/product_	of of identity which can be attached or verified and retain list/infocus_pursuit). It also includes a list of persons auth d certified copies of the documents recorded in	horised to certify copies of original documents.
Signature		Date / / /
Name of financial adviser or AFSL holder representative		

Gender

Date

Step 15: Electron													0			. عـــــا		.=: -	l- I		:	: II.					
Please tick this box if your Portfolio Online.	ou ag	ree t	.o rec	Leive	COITI	mu	IIIICc	ilion:	5 110	וווע	ne s	ervi	ce O	pera	itor t	.IIdl (	are a	Valla	oie e	electr	JIII	Cally	/ VIa	I			
Important notes:																											
Please ensure you have not provided your emai											_				atior	n. If y	ou h	ave i	ticke	d the	ab	ove	bo)	x bu	ıt ha	ve	
The terms and conditio	ns for	eled	tror	nic co	mmı	unic	catio	ns a	re s	et o	ut in	the	Offe	er Do	cum	nent											
You must register for Po communications from t									ed	thro	ugh	the	1001	F we	bsite	e) if y	you h	iave	cons	sente	d to	o red	ceive	е			
If you do not complet	e the	abo	ve s	teps	or p	rov	/ide	you	r e	mail	ado	lres	s, yo	u w	ill re	ceiv	ve pa	per	bas	ed co	m	mur	nica	tior	ıs.		
Step 16: Represe	ent	ati	ve	ap	po	in	tm	ner	nt	go)	tior	nal)															
To appoint another person (					•									ate v	/OUT	inve	stme	nt a	CCOL	ınt n	ear	se ti	ck tł	he h	ı∩x r	next	
to Representative facility and																											e.
Representative facility																											
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I/We have read and agree to to act on your behalf. I/We a														ocui	пеп	t em	uueu	ПО	V LO	арро	IIIL	a re	pres	seni	alive	2	
,								ŕ																	Т		
Title (Dr/Mr/Mrs/Ms/Miss)							Su	rnan	ne									_	_	_	_	ᆜ		L	Ļ	L	
Given name(s)																											
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Residential address																				$\equiv$					$\vdash$		
Suburb																Sta	ate L				Pos	stco	de				
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(if different from above)					_	$\exists$														$\dashv$					$\vdash$		
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Phone													1-	Pho													
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Email																											

# **Proof of identity**

Date of birth

Signature

In accordance with the AML/CTF legislation, we apply proof of identity procedures for representatives as they act as agents. Please provide the appropriate documents, as outlined in the 'Completing Proof of Identity' document on (www.ioof.com.au/product\_list/infocus\_pursuit). It also includes a list of persons authorised to certify copies of original documents.

If you complete the Representative appointment section of this form but do not provide the required identification documentation we will be unable to verify the information and your application may be delayed or refused.

# Step 17: Applicant declaration and signature(s)

In signing this Application, I/we declare that:

- I/we have received, read, signed and understood all aspects of the Offer Document, accompanied by, or attached to this Application within Australia.
- I/we wish to apply to establish an account in the IOOF Pursuit Select Investment Service (the Service)
- all details in this Application are true and correct and I/we undertake to inform the Service Operator of any changes to the information supplied as and when they occur
- I/we am/are aware that information provided about me/us and my/our accounts will be provided to the Australian Taxation
   Office and any relevant international taxation authority
- I/we acknowledge that by investing through the Service, I/we
  do not have access to some of the rights and entitlements that
  would otherwise be available to me/us as a retail investor if
  I/we invested in the underlying investment options directly.
  I/We understand that this includes not having the same rights
  as direct retail investors or not having access to:
  - cooling-off rights (see the 'Cooling-off period' section of the Offer Document and the 'Differences between investing directly and investing through an IDPS (such as the Service)' section of the IOOF Pursuit Select Investment quide (PSI.01))
  - withdrawal rights (see the 'Differences between investing directly and investing through an IDPS (such as the Service)' section of PSI.01)
  - voting rights (see the 'Voting policy' section of the Offer Document and the 'Differences between investing directly and investing through an IDPS (such as the Service)' section of PSI.01)
  - corporate actions (see the paragraph entitled 'Corporate actions' in PSI.01)
- I/we are aware that if I/we invest in the Service without the
  assistance of a financial adviser, that we may not be fully
  aware of the risks and benefits of investing according to
  our personal circumstances and financial or tax position
  (see the 'What are the risks' section of the Offer Document).

# **Proof of identity**

- I/We have provided either as part of this Application or to my financial adviser, the appropriate documents, as outlined in the 'Completing Proof of Identity' document on (www.ioof.com.au/product\_list/infocus\_pursuit), that may be required for the purposes of the AML/CTF legislation.
- I/We confirm that I/we have correctly indicated our foreign residency or United States tax residency status in Part A of this Application form and during the Customer Identification process.
- If I/we are an applicant under Part B or Part C of this Application, I/we confirm that we have correctly indicated our identification and tax residency information in the accompanying FSC/FPA Identification forms (if I/we have a financial adviser), or, the Additional Tax Information Form (if I/we do not have a financial adviser).
- If I/we previously have opened an IOOF product and my/our adviser has not conducted the customer identification procedure under the AML/CTF legislation in conjunction with

this application, I/we confirm that we are not a U.S. citizen(s) or resident(s) and/or any other foreign resident for tax purposes, or are not purchasing this product on behalf of another foreign resident and/or U.S. citizen or resident for tax purposes.

# **Privacy**

Information (including my/our personal information) provided to the Service Operator is used for the purpose of opening an investment account and for other related purposes. For the purpose of providing me/us with the products or services I/we have requested, the Service Operator may disclose my/our personal information to its related bodies corporate, a person with whom I/we have a joint investment, my/our financial adviser, professional advisers, businesses that have referred me/us to the Service Operator, banks and other financial institutions, or to provide me/us with information about other products or services that may be of interest to me/us.

The Service Operator is required to collect my/our personal information under the *Corporations Act 2001* and the AML/CTF legislation. If I/we do not provide all of the requested information, the Service Operator may not be able to action my/our request. To verify my/our identity for Know Your Customer (KYC) purposes, the Service Operator may also solicit personal information about me/us from reliable identity verification service providers.

My/Our personal information will be handled in accordance with the Service Operator's privacy policy, which contains information about how I/we may access or correct my/our personal information and how I/we may complain about a breach of the Australian Privacy Principles. I/We may request a copy of the privacy policy by contacting ClientFirst on 1800 913 118 or by visiting www.ioof.com.au/privacy.

I/we understand that if I/we provided the personal information of other persons to the Service Operator, it is my/our responsibility to inform those persons and to refer them to the Service Operator's privacy policy.

# **Margin Lending**

I/We acknowledge that I/we have read and understood the obligations under margin lending arrangements in respect of my/our account in the Service as detailed in the Offer Document.

# Regular Savings Plan and Investment Instructions

- I/We acknowledge that at any time of purchase of the managed investments, I/we may not have been provided with the current product disclosure statements (or supplementary) for the applicable managed investments.
- I/We also acknowledge that these investments may continue to be purchased through the Service until I/we instruct otherwise or terminate the Service, the Regular Savings Plan or Investment Instruction.

#### **Cash Account**

If there are insufficient holdings in my/our Cash Account to meet future expenses, I/we direct the Service Operator to redeem all or part of my/our investment options in accordance with the Cash Account top-up instruction.

#### **Electronic communications**

If I/we have consented to receive any communications from the Service Operator electronically, then I/we do so on the terms and conditions as set out in the Offer Document.

# Transferring from an existing IOOF Portfolio Service Investments account

If I/we am/are transferring from another IOOF Portfolio Service Investments account, then I/we do so on the terms and conditions set out in the Offer Document.

# Representative Appointment (if applicable)

- I/We have read and agreed to the conditions applying to the appointment of a representative in the Offer Document.
- I/We release, discharge and agree to indemnify the Service
  Operator and any other related body corporate within the
  IOOF group from and against any actions, proceedings, claims,
  losses, liabilities or costs arising from this authority, or the
  exercise of powers by the representative under this authority.
- I/We authorise the Service Operator to continue to follow instructions regarding this authority until notice in writing to cancel the authority is received.

# Financial adviser (if applicable)

- If I/we have acquired the services of a financial adviser to obtain advice concerning my/our investment in IOOF Pursuit Select Investment Service, then I/we confirm that I/we have been fully informed of the nature and risks of the selected investment options and am/are satisfied these investments are suitable for my/our investment needs.
- The Service Operator will acquire the services of my/our financial adviser who will act on my/our behalf in relation to managing my/our account.
- I/We hereby authorise my/our current or any future financial adviser and their staff, to act as my/our agent to operate my/our account, to give any instructions on my/our behalf in relation to my/our account to the Service Operator by any methods as set out in the Offer Document and to withdraw any funds from my/ our account and authorise payment of the withdrawal to the bank account nominated in this form (or any bank account I/we nominate in future).
- I/We release and indemnify the Service Operator and any
  member of the IOOF group from and against all demands,
  actions, proceedings, claims, losses, liabilities and costs arising
  directly or indirectly out of or in connection with the Service
  Operator acting or omitting to act on instructions given by my/
  our financial adviser and their staff under this authority.
- I/We authorise the Service Operator to continue to follow instructions given under this authority until the Service Operator receives notice in writing signed by me/us to cancel the authority.
- I/We acknowledge that I/we will promptly advise my/our financial adviser and/or Service Operator if any of my/our details change at any time.
- I/We understand this authority applies to my/our current or any future financial adviser and their staff, acting as my/our agent.

#### **Investment Instructions**

- The Service Operator, is directed to process the Investment Instructions specified on this form.
- The Investment Instructions provided in this form override any previous Investment Instructions.
- My/Our main Investment Instruction will be my/our Primary Instruction and will be used for my/our initial deposit and all additional deposits (less any Investor Advice Fee – Upfront) and income distributions (if applicable), unless I/we provide the Service Operator with alternate instructions. I/We understand that this does not apply to the transfer of investments from any existing account within the IOOF Pursuit or IOOF Portfolio Service product suite.
- If I/we have omitted to insert an amount against the Cash
  Account in my/our Investment Instruction, I/we authorise the
  Service Operator to deduct the amount necessary from the
  investment option with the highest percentage allocation to
  satisfy the required minimum allocation to the Cash Account.
- If there are two or more investment options that share the highest percentage allocation, I/we authorise the Service Operator to deduct the amount necessary from the first of such investment options that share the highest percentage allocation and that is listed in the table to satisfy the default minimum allocation to the Cash Account.

# Investments with extended redemption periods

- I/We acknowledge that if I/we make an investment in an investment option that is designated as an investment option with an extended redemption period (in the investment menu as updated on my/our website), I/we have been informed that:
  - the Service Operator is not required to transfer the whole of my/our withdrawal amount (or a partial amount requested to be transferred) until after receiving all that is necessary to process my/our request
  - the reasons why an investment is illiquid is due to the underlying fund manager imposing withdrawal restrictions or having the ability to extend the withdrawal period in certain market conditions
  - the maximum period in which a transfer must be effected is the period set out in the underlying product disclosure statement which may be up to 365 days for some investment options with an extended redemption period.
- I/We understand and accept the conditions as outlined above when investing in an investment option with an extended redemption period because of the illiquid nature of the investment.

# Product disclosure statements for managed investment options

 If I/we have acquired the services of a financial adviser to obtain advice concerning my/our investment in the Service, then I/we confirm that I/we have been fully informed of the nature and risks of the selected investment options and am/are satisfied these investments are suitable for my/our investment needs.

- The Service Operator will acquire the services of my/our financial adviser selected by me/us to provide financial advice and services in relation to my/our account in the Service.
- I/We have received, read and understood the current product disclosure statements for the relevant underlying managed investment(s). I/we have selected and I/we agree to be bound by the terms and conditions of those documents.
- The Service Operator has provided me/us with the product disclosure statement(s) for the managed investments I/we have selected via the IOOF website and I/we agree to receive these product disclosure statement(s) by obtaining them from the website.
- I/We may not have the most current product disclosure statement and continuous disclosure information for a managed investment when switches and/or further investments are made into the Service.

# **Investment options**

- If I/we choose not to acquire the services of a financial adviser, I/we understand the risks and effects of this investment and take full responsibility for my/our choice of investment options.
- I/We acknowledge that certain investment options are only available if I/we am/are a client of a particular financial adviser or AFS Licensee, and if I/we cease to be a client of that financial adviser or AFS Licensee, I/we will not be able to make any new investments into those exclusive investment options (see the notes to the Investment Options Menu in the IOOF Pursuit Select Investment guide (PSI.01) for information on these exclusive investment options).

## **Direct Share Choice**

I/We have read, understood and agree to be bound by the terms and conditions, investment limits, order rules, dividend reinvestment plan and corporate action requirements and other listed investments information set out in the IOOF Pursuit Select Investment guide (**PSI.01**).

# **Term deposits**

If I/we have invested in term deposits:

- I/we have read, understood and agree to the terms and conditions regarding investing in term deposits as set out in the Offer Document.
- the Service Operator provided me/us with the product guide for the underlying term deposit I/we have selected via the IOOF website and I/we agree to receive the product guide by obtaining it from the website.
- I/we have received (either from the IOOF website or from a financial adviser), read and understood the current product guide and any supplementary product guide for the relevant product or service, and the current product guide statements of the underlying term deposit I/we have selected.
- I/we acknowledge that this Investment Instruction for a term deposit will be processed before any other Investment Instruction relating to my/our new account is processed.

# Portfolio Management fee (applicable to clients when using the Managed Portfolio Service only)

- The amount of any Portfolio Management fee that is paid to the managed discretionary account operator, Managed Portfolio Services Limited, as agreed by me separately in the Managed Portfolio Service Investor Agreement, will be an additional cost to me and charged against my account.
- I authorise the Service Operator to charge the agreed Portfolio Management fee against my account.

#### Joint Investors

If the account is in joint names, then both applicants are required to sign overleaf.

# Trustees or Applicants investing on behalf of another

- I/We acknowledge that if I/we are a trustee investing on behalf
  of another, the individual who is recorded in the Service as the
  investor (account holder) will be the only person recognised by
  the Service Operator as authorised to give instructions
- I/We warrant that I/we have full power and authority under the terms of the Trust to enter into and perform the terms and conditions as set out in the Offer Document, and I/we acknowledge and agree that these terms and conditions will bind me/us both personally and as a trustee
- I/We acknowledge that no beneficial interest holders will be recognised by the Service Operator.

# **Power of Attorney**

If your Application is signed under a Power of Attorney, please enclose a certified copy of the Power of Attorney and the proof of identity documents, as outlined in the 'Completing Proof of Identity' document on (www.ioof.com.au/product\_list/infocus\_pursuit), for both the Applicant and the Attorney with your Application form. If signed under Power of Attorney, the Attorney certifies that no notice of revocation of that Power of Attorney has been received.

# Marketing material If you do not agree to the Service Operator or any related body corporate within the IOOF group using your personal information for the purposes of marketing the products and services of the IOOF group from time to time, then please tick this box.

# Step 18: Applicant declaration and signature(s) continued

Applicant(s) signat	ure(s)	
Part A – Individual	Investor or Joint Investors	
Signatory 1		Date / /
Full name		
Signatory 2 (if applicable)		Date / /
Full name		
Corporate Investor	S	
This Application must be sig		
a under common seal; and	/or	
	ctor and the company secretary; or	
	re applicable) who is also the sole company secretary.	
Part B – Companie	s or Other Investors	
Signatory 1		Date / / /
Title (such as Director/Sole Director/Company Secretary)		
Full name		
Signatory 2		Date / / /
Title (such as Director/Sole Director/Company Secretary)		
Full name		
Signatory 3 (for additional Trustees if applicable)		Date / / /
Title (if applicable)		
Full name		
T dil Harric		
Signatory 4 (for additional Trustees if applicable)		Date / / / /
Title (if applicable)		
Full name		
Common seal		

# Investor advice fees (if you completed Step 13)

- I/We authorise the Service Operator to charge the investor advice fee(s) selected against my/our account.
- The amount of any investor advice fee(s) that are paid to my/our financial adviser or their Australian Financial Services Licensee (Licensee) as agreed by me/us, will be an additional cost to me/us and charged against my/our account. An investor advice fee will not be charged unless I/we tell the Service Operator to do so.
- Any agreed investor advice fee(s) will be charged to my/our account and paid in full to the financial adviser, or their Licensee until I/we instruct the Service Operator to cease payment or when I/we change my/our nominated financial adviser.
- Where I have chosen Ongoing fees, I understand the consent for IISL to pay the ongoing fees to my adviser will cease on the consent end date, which is 150 days after the next anniversary date for my ongoing fee arrangement.
- I understand my consent for one-off fees will last until the one-off fee is paid.
- I understand my consent for a fixed term arrangement, will last until the end date stated above.
- I understand I can withdraw my consent or vary the ongoing fee arrangement at any time by notice in writing to my adviser, or by contacting ClientFirst.
- I understand I can withdraw my consent at any time before the cost is passed on to me by contacting the Service Operator before the fee is paid.

Applicant(s) signat	ure(s)	
Part A – Individual	Investor or Joint Investors	
Cignatary 1		Date / / /
Signatory 1		Date Line Line Line Line Line Line Line Lin
Full name		
Signatory 2 (if applicable)		Date / / /
Full name		
Part B – Companies	s or Other Investors	_
Cignatory 1		Date / / /
Signatory 1 Title (such as Director/Sole		Date Line Line Line Line Line Line Line Lin
Director/Company Secretary)		
Full name		
		_
Signatory 2 Title (such as Director/Sole		Date / / / / / / / / / / / / / / / / / / /
Director/Company Secretary)		
Full name		
Signatory 3 (for additional		
Trustees if applicable)		Date ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '
Title (if applicable)		
Full name		
, an name		
Signatory 4 (for additional		
Trustees if applicable)		Date / /
Title (if applicable)		
Full name		
i uli fiaffie		
Common seal (of company) if required		

Please sign and return this form to:

Post IOOF Pursuit, Reply Paid 264, Melbourne, VIC 8060

**Email** PursuitApplications@ioof.com.au

**Telephone** 1800 913 118 **Facsimile** 03 8614 4431

# IOOF Pursuit Select Investment Service options and important information

# Regular Savings Plan (via completing the Direct Debit Request form (Form C))

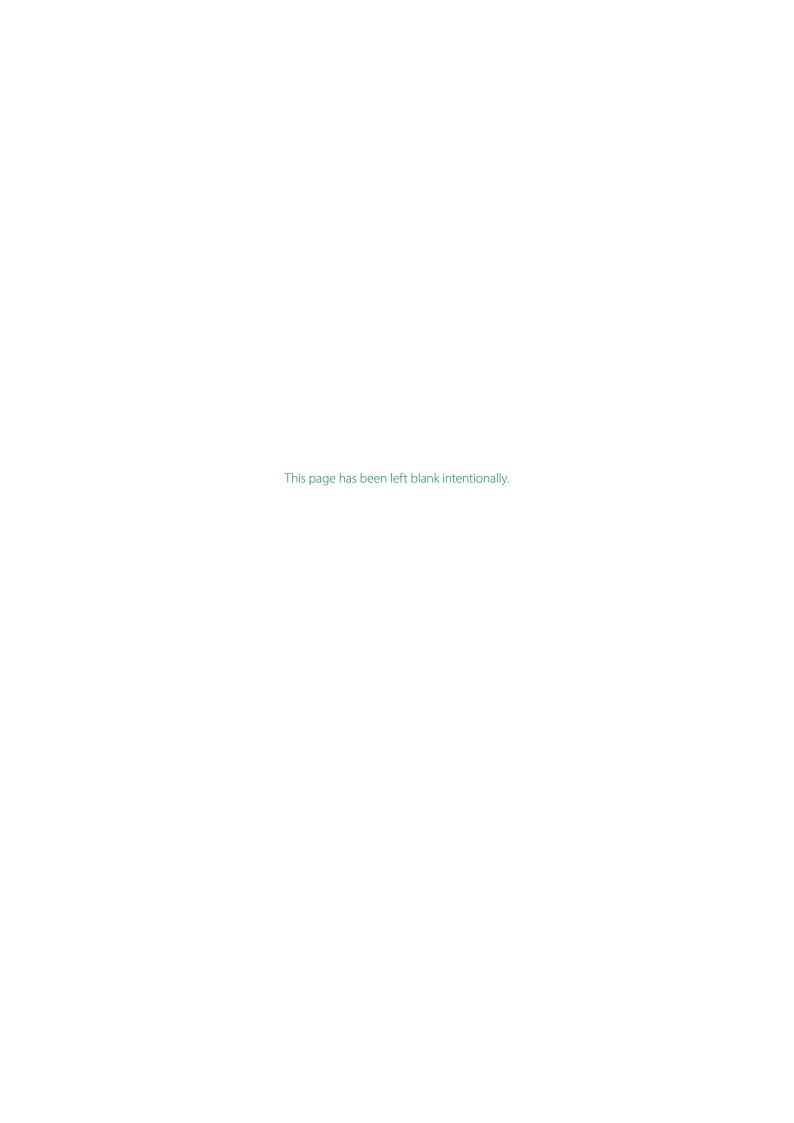
To commence a Regular Savings Plan you must complete the Direct Debit Request form (Form C) attached, or you can download the Direct Debit Request form, available online, or call ClientFirst on 1800 913 118.

# Transferring from an existing IOOF investment service account

To manage your account you should provide us with instructions for your investment option selections, managing your income distributions and topping up your Cash Account. To provide these instructions you need to complete the relevant parts of the Application.

Your existing investment options which are available in IOOF Pursuit Select Investment Service will be transferred to your new IOOF Pursuit Select Investment Service account. Cash from any investment options which has to be redeemed will be transferred to and remain in your IOOF Pursuit Select Investment Service Cash Account until you provide further instructions.

If you wish to provide a Re-weight or Switch Instruction for existing investment options, speak to your financial adviser about completing it on your behalf via Portfolio Online. Alternatively, you can complete the relevant parts of the Investment Instructions form which is available on (www.ioof.com.au/product\_list/infocus\_pursuit), or you can call ClientFirst on 1800 913 118 for a copy.



# **IOOF PURSUIT**

# SELECT FOR INFOCUS

1 July 2021

# FORM B – Family Fee Aggregation Application

Complete the following form to apply for Family Fee Aggregation across IOOF Pursuit Select for Infocus products.<sup>1</sup>

#### Terms and conditions

Linked account 1

Signature

- Each person applying to link for the purpose of Family Fee Aggregation must be a member of the same immediate family (husband, wife, partner, son, daughter, father, mother, brother, sister, grandparent or grandchild) and in-laws of the immediate family. It also includes multiple accounts for the same person.
- Any new Family Fee Aggregation nomination will override any previous nomination.
- A maximum of six accounts are allowed to be linked together for Family Fee Aggregation purposes.
- Accounts nominated for Family Fee Aggregation within the same group must be associated with the same financial adviser.
- A Family Fee Aggregation request can be rejected and a linking can be cancelled at any time by us.
- Each linked account will be able to view information via Portfolio Online about the other accounts in the Family Fee Aggregation group, including names, account numbers, commencement dates and annual administration fee discounts for the year.

Any account(s) in the IOOF Pursuit Select Investment Service for Infocus held in the name of a trust or company can be linked for the purposes of Family Fee Aggregation, provided that either a director or trustee has a linked account in their own name or the director or trustee is an immediate family member with another linked account.

The Trustee/Service Operator collects the information in this form for the purpose of processing the application. Any personal information provided in this form will be handled in accordance with the Trustee's/Service Operator's privacy policy at www.ioof.com.au/privacy

Please ensure that each linked account holder (including yourself) completes and signs this form, and that each account holder has read and understood the terms and conditions of this form and the information in the relevant PDS or Offer Document.

Please complete these instructions in BLACK INK using CAPITAL LETTERS and  $\checkmark$  boxes where provided.

# Title (Dr/Mr/Mrs/Ms/Miss) Surname Given name(s) Account number (if known) Date of birth Relationship to group (such as husband, wife) Declaration: I have read the current PDS and/or Offer Document, and the terms and conditions of Family Fee Aggregation. I apply for my account(s) to be linked to other parties detailed on this form for the purpose of calculating the Administration Fee, and warrant that the information I have disclosed in this form is true and correct.

<sup>1</sup> IOOF Pursuit Select for Infocus products include: IOOF Pursuit Select Personal Superannuation for Infocus, IOOF Pursuit Select Allocated Pension for Infocus, and the IOOF Pursuit Select Investment Service for Infocus.

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Linked account 2																								
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Relationship to group																								

**Declaration:** I have read the current PDS and/or Offer Document, and the terms and conditions of Family Fee Aggregation. I apply for my account(s) to be linked to other parties detailed on this form for the purpose of calculating the Administration Fee, and warrant that the information I have disclosed in this form is true and correct.

Signature	Date / / /

Linked account 5																										
Title (Dr/Mr/Mrs/Ms/Miss)							Su	rnar	ne																	
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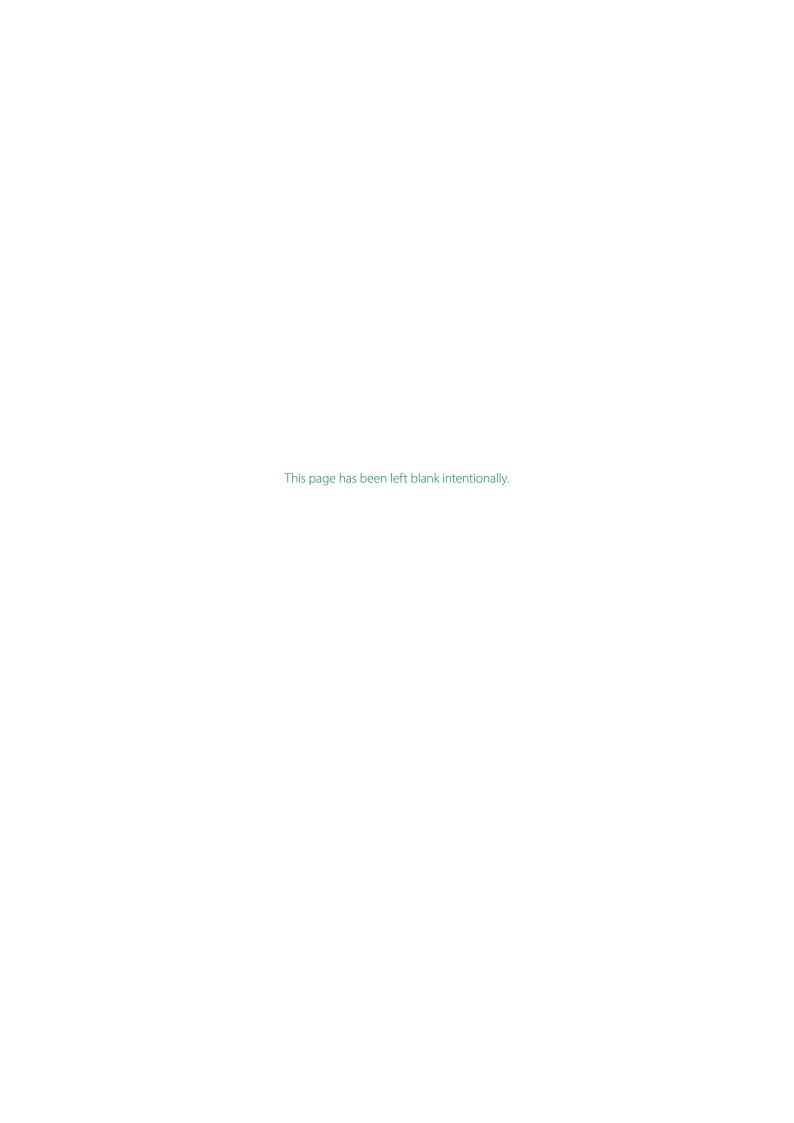
Please sign and return this form to:

Signature

**Post** IOOF Pursuit, Reply Paid 264, Melbourne, VIC 8060

**Email** PursuitApplications@ioof.com.au

**Telephone** 1800 913 118 **Facsimile** 03 8614 4431



# **IOOF PURSUIT**

# SELECT FOR INFOCUS

1 July 2021

Date of birth

# FORM C - Direct Debit Request (DDR)

Please complete these instructions in BLACK INK using CAPITAL LETTERS and ✓ boxes where provided. **Step 1: Investor details** Account number (if known) Status of investor Individual Investor (complete Part A below) Joint Investors (complete Part A below) Corporate Investor (complete Part B below) Trust (complete Part B below) Incorporated/Unincorporated club/body (complete Part B below) Self-managed Superannuation Fund (complete Part B below) Deceased Estate (complete Part B below) Part A – Individual Investor or Joint Investors Applicant/Investor 1 Title (Dr/Mr/Mrs/Ms/Miss) Surname Given name(s) Date of birth Applicant/Investor 2 (for joint investors only) Title (Dr/Mr/Mrs/Ms/Miss) Surname Given name(s) Date of birth Part B – Corporate Investor (including Corporate Trustee), Trust (Individual Trustee(s)), Self-managed Superannuation Fund, Incorporated/Unincorporated Club/Body or Deceased Estate Name of Entity/Company Name of Trust Name of Contact Person Title (Dr/Mr/Mrs/Ms/Miss) Surname Given name(s)

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# **Step 2: Type of instruction**

Depending on the type of instruction(s) you wish to give, please  $\checkmark$  tick the applicable box(es) and follow the relevant steps in this form.

Instruction	Steps to complete
One-off deposit	Steps 3, 7 and 8
New Regular Savings Plan	Steps 4, 5, 6, 7 and 8
Change to an existing regular savings amount	Steps 5 and 8
Change to an existing debit frequency	Steps 6 and 8
Change to your nominated account with a financial institution	Steps 7 and 8
Cancellation of an existing direct debit request.	Step 8
Step 3: One-off deposit	
Please indicate the preferred date of the one-off payment	/ 2 0
Please note that applications to establish a one-off payment must be that your deduction is processed. If an application is not received with be deducted on the next processing date possible.	e received at least five business days before the preferred date to ensure thin this timeframe or no date is specified, the one-off payment will
Please indicate the one-off amount to be debited from your nomina	ated account and deposited into your Cash Account:
\$	
Please ensure you have completed Step 3: Initial deposit details in th	e Application (Form A) (new applicants only).
Chan A. Dagular Cavings Dlan	
Step 4: Regular Savings Plan	
Please indicate the commencement date of the first payment	1 5 / 2 0
	eived at least five business days before the 15th of the month to ensure received within this timeframe, it will be processed either that month he frequency you select).
Step 5: Regular savings amount	
Please indicate the regular amount to be debited from your nomina Cash Account:	ted account with a financial institution and deposited into your
Regular amount to be debited	\$
Please note:	
• For new applicants, a direct debit will not normally be establishe	d until an initial deposit of at least \$2,500 has been made.
<ul> <li>The amount of regular savings will be debited from your nomina month (or the nearest business day after the 15th).</li> </ul>	ted account with a financial institution on the 15th day of the relevant
• You will need to complete an Investment Instructions form to pre investment(s) you wish to utilise for regular deposits.	ovide us with an Investment Instruction specifying the managed
• If you do not provide an Investment Instruction, the regular depo	osits will remain in your Cash Account, until an instruction is provided.
Step 6: Debit frequency	
Monthly Quarterly Half-yearly	

# **Step 7: Financial institution details**

Name																		
Branch																		
Address																		
Suburb											Sta	ate		Po	stco	de		
Account name																		
BSB		_			A	ccol	ınt r	numl	ber									

Until further notice in writing, I/We, the holder(s) of the above account, authorise and request the Service Operator via the Custodian (Australian Executor Trustees Limited ABN 84 007 869 794, AFSL 240023), (User ID 032105) to arrange for funds to be debited through the Bulk Electronic Clearing System (BECS) from my/our account at the financial institution identified above as instructed by me/us or any other amounts as instructed or authorised to be debited in accordance with the terms and conditions of the Direct Debit Request service agreement as amended from time to time. This authority allows the debiting of amounts payable by the investor under the agreement between the investor and the Service Operator.

# Step 8: Applicant/Investor declaration and signature(s)

The Service Operator collects the information in this form in order to process your investment instructions. Any personal information provided in this form will be handled in accordance with the privacy policy at www.ioof.com.au/privacy.

I/We consent to the collection and use of the above information by the Service Operator for the purposes specified. By signing this DDR, I/we acknowledge having read and understood the terms and conditions governing the debit arrangements between myself/us and IOOF as set out in this request and in the DDR Service Agreement.

#### Note for joint investors

If the financial institution account in Step 7 is held in the names of joint investors, both investors must also sign under Part A.

#### Note for third parties

If the financial institution account in Step 7 is held in the name of the investor and a third party, or third party/ies only, the third party/ies must also sign under Part C on the next page.

A third party is a person/company/employer who is not the holder of the IOOF Pursuit Select Investment Service account that this direct debit arrangement relates to.

### Note for Power of Attorney

If this form is signed under a Power of Attorney, please enclose a certified copy of the Power of Attorney with this form. If signed under a Power of Attorney, the attorney certifies that he/she has not received notice of revocation of that power.

#### Note for corporate investors

This Application must be signed either:

- under common seal; and/or
- by two directors or a director and the company secretary; or
- by the sole director (where applicable) who is also the sole company secretary.

I/We authorise that for any subsequent one-off deposits or to increase or decrease a deposit amount nominated under this
Direct Debit Request service agreement, I/we must provide valid instructions to the Service Operator by letter or via email either
directly to the Service Operator or via my/our adviser.

#### Part A - Individual Investor or Joint Investors

Signatory 1	Date / / /
Full name	
Signatory 2 (if applicable)	Date / / /
Full name	

Part B – Corporate Investor (including Corporate Trustee), Trust (Individual Trustee(s)), Self-managed Superannuation Fund, Incorporated/Unincorporated Club/Body or Deceased Estate

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Signatory 1																D	ate			/			/				
Title (such as Director/S	ole													_			atc										$\overline{\Box}$
Director/Company Secre																											
Full name														_													
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Signatory 2																D	ate			/			/				
Title (such as Director/S																											
Director/Company Secre	etary)																							<u> </u>	_		$\perp$
Full name																											
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Signatory 3 (for addition	onal																			/			/				
Trustees if applicable)														4		D	ate						] <i>'</i>		_		$\perp$
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Signatory 4 (for additional Trustees if applicable)	onal												D	ate			/			/							
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Full name																											
Common seal																											
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Part C – Third	party											Third party 2															
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Title (if applicable)												Title	(if ap	plic	able	5)											
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Date							Date																				
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Facsimile	03 8614 443																										
Service Operator			nt Sar	vice	ς   + <i>i</i>	4																					
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# **IOOF PURSUIT**

# SELECT FOR INFOCUS

1 July 2021

# FORM C - Direct Debit Request (DDR) service agreement

#### Please retain this service agreement for your records.

#### **Direct Debit Request facility**

- In addition to making one-off deposits, investors in IOOF
   Pursuit Select Investment Service have the opportunity to
   make a one-off deposit or implement a Regular Savings Plan
   through a DDR arrangement.
- The DDR arrangement enables you to instruct the Service Operator – IOOF Investment Services Ltd (IISL)
   ABN 80 007 350 405, AFSL 230703, via the Custodian (Australian Executor Trustees Limited ABN 84 007 869 794, AFSL 240023), (User ID 032 105) to make one or more deductions from an account with a financial institution such as a bank, building society or credit union and credit the amount to your Cash Account.
- The DDR arrangement may not be available on the full range of accounts provided by financial institutions. You are advised to check with your financial institution as to its availability before nominating an account. You should check your account details against a recent statement from the financial institution.

#### IISL's service commitment

This agreement outlines our service commitment to you in respect of the DDR arrangements made between you and the Service Operator.

It also sets out your rights and responsibilities.

By giving 14 days notice in writing to you, we may change the operation of your DDR facility.

### Initial terms of the arrangement

Under the terms of the DDR arrangement entered into with you, we undertake to periodically debit from your nominated account with a financial institution, a specified amount or amounts for deposit into your Cash Account.

#### **Drawing arrangements**

#### One-off deposit

Deposits will be deducted from your financial institution account on or around the preferred date you have nominated. If the due date for the debit falls on a non-business day or no date is specified, the one-off payment will be deducted on the first processing date possible.

#### **Regular Savings Plan**

Deposits will be deducted from your financial institution account on the 15th day of each month, or nearest business day after the 15th day of the month, in accordance with the frequency you have nominated.

If you are uncertain as to when a deduction will be made, please contact us. We may, in our absolute discretion, at any time by notice in writing to you, suspend or terminate the drawing arrangement.

# Your rights

You have the right to change the arrangement as follows:

 You may stop an individual debit or cancel or suspend your DDR arrangement by giving written instructions to us or the relevant financial institution. If you suspend your DDR arrangement you may restart it by giving written instructions to us.

We will endeavour to act upon your request within five business days of receipt.

# **Enquiries**

If you have any enquiries about your DDR arrangement, or you believe a debit has been incorrectly made or processed, please call ClientFirst on 1800 913 118 or email: clientfirst@ioof.com.au

#### Complaints

If you have a complaint or dispute in relation to your DDR arrangement, please contact the Manager, Customer Care, IOOF Investment Services Ltd, Reply Paid 264, Melbourne VIC 8060. Phone: 1800 517 124.

Where possible, concerns will be resolved immediately. If further investigation is required, our Customer Care Team will acknowledge your complaint in writing and will consider and respond to your complaint as quickly as possible. We are required by law to respond to your complaint within 90 days.

If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority, or AFCA. AFCA provides fair and independent financial services complaint resolution that is free to consumers.

Website: www.afca.org.au

Email: info@afca.org.au

Tel: 800 931 678 (Free call)

Mail: Australian Financial Complaints Authority, GPO Box 3,

Melbourne VIC 3001

#### Confidentiality

All information held by us in relation to your DDR arrangement will be kept confidential, except where:

- such information is required to be provided to our financial institution to initiate, change or cancel your drawing arrangement
- disclosure is required or authorised by law
- you authorise or otherwise give your consent to the release
  of the information either directly or through a duly appointed
  agent or attorney.

# Your obligations

It is your responsibility to ensure:

- your nominated account can accept direct debits
- there are sufficient cleared funds in the nominated account on the drawing date
- you advise us if the nominated account is altered, transferred or closed.

We will notify you if your debit is dishonoured or rejected. We may, without notice, cancel your DDR arrangement if there is insufficient funds in your account to honour the direct debit.

Should we be charged any dishonour fees as a result of insufficient funds in your nominated account, then we may deduct these charges from your Cash Account or charge these fees directly to you.

To avoid dishonour fees, you should always ensure that there are enough cleared funds in your account before your direct debit falls due.

Where the designated bank account is that of a third party, it is your responsibility to advise us to cease deductions on that account if payments from that account are to cease. No refund of over payments will be made if we are not advised to cease deduction of payments from a third party account.

# Contact us

# **Postal address**

GPO Box 264 Melbourne VIC 3001

# Telephone

1800 913 118

# **Facsimile**

N3 8614 4431

#### **Email**

clientfirst@ioof.com.au

# Website

www.ioof.com.au/product\_list/infocus\_pursuit

# **Service Operator**

IOOF Investment Services Ltd Level 6, 161 Collins Street Melbourne VIC 3000